

Nicolas CASEL



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IT Manager / Scrum Master

Managing highly valuable IT solutions
Fostering adoption for Agile and Scrum

Responsible
Servant-leader
Empathetic
Teampayer

AREAS OF EXPERTISE

Management

- IT services
- Public sector

Proven use of Scrum methodology (roles, artefacts, events)
Managing clients close relationship on a daily communication
Performing clients requirements analysis
Providing support and responsive communication to end-users, developers, project managers and stakeholders
Participating in functional working groups and progress meetings
Tasks distribution and monitoring, activity reporting
Ability to participate in multi lingual meetings and give presentations

Technical skills

- programming
- LMS, CMS

Web development (HTML, CSS, Javascript, jQuery, PHP)
Databases (MySQL, Access)
The + : Visual Basic, Drupal, Wordpress, Moodle, Confluence, JIRA

User Experience

- usability
- HCI

Business and activity analysis
Prototyping
Benchmarking, audits, guidelines
Users testing
Training and support for non-techies

Languages

French (native)
English (fluent)
German and Spanish (basic)

Certifications

Prince2 Practitioner
Professional Scrum Master I
Certified Professional for Requirements Engineering Agile Practitioner

RECENT EMPLOYMENT HISTORY

European Commission – **IT Manager / Scrum Master**

Sept 2014 – current

Management:

- acting as **Scrum Master** for two Development Teams of 5 and 3 members
- monitoring our developers solve support issues and checking quality of work completed
- fostering adoption for **Agile mindset** and Scrum framework

Analyst:

- analyzing clients requests, setting **business and functional requirements**
- translating **conversations from technical to business** when liaising with stakeholders
- creating **User Stories**

Technical:

- implementing, **front-end programming** (HTML, CSS, Javascript) and administration for collaborative solutions: in-house web applications (10+), Confluence wikis (500+), WordPress blogs (20+)
- providing insight, **guidance**, guidelines, **coaching** and training to stakeholders and end-users

University of Cergy-Pontoise – **Learning Technologist**

Sept 2013 – Aug 2014

- **facilitating integration of technology** into teaching, learning and community building
- teaching (or assist teachers) in areas like web programming, usability, web content management, social media
- **providing daily advice** / help about how to find web resources of quality, to deal with social media, to benefit from some specific software, to master basic features on Office suite, to master our digital identity or personal branding
- implementing eLearning on various ways: courses **content digitalization**, LMS (Moodle) administration, online tutoring
- designing and achieving new ideas that **improve learning experience**, gathering feedback from students to improve their outcomes

Moreover, I took part in 3 MOOCs projects:

Goals: design + produce learning content and manage learners communities for the French MOOCs C2i

Steps: define syllabus and teaching scripting (theory, activities, assessment); select and edit multimedia resources; produce digital content: slideshows, screencasts, quiz

Outcome: during 8 weeks; these MOOCs get thousands of registered users and hundreds of active learners

Digital Art and Animation School Les Gobelins - **Business Information System Manager** April 2012 - June 2013

Managing and improving the Business Information System from both functional and technical approaches:

- day-to-day maintenance and administration for the full BIS; managing and solving incidents
- **providing support**, guidance and training to end-users
- **detecting business needs** and translating them into functional requirements
- upgrade third-party applications, deal with their vendor
- fit with educational environment, customize and deliver specific digital resources and software to teachers and students

EDUCATION

2nd year level PhD in Media and Communication

2008-2009

Université Paul Verlaine, Metz, France

Master 2 Ergonomics HCI - Université René Descartes, Paris, France

2004-2005

Master 1 Computer Sciences HCI - University of Limerick, Ireland

2003-2004

Bachelor Computer Sciences HCI - Université Paul Verlaine, Metz, France

2001-2003