

Nicolas CASEL



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IT Manager / Scrum Master

Managing highly valuable IT solutions
Fostering adoption for Agile and Scrum

Responsible
Servant-leader
Empathetic
Teampayer

AREAS OF EXPERTISE

Agile

- Scrum
- Kanban

Take a central role in a cross function team building new digital services
Mentor and coach the team on Agile best practices, coupled with Agile ceremonies
Remove blockers that prevent progress of the team, measuring sprint progress and leading sprint reviews & retrospectives
Organize and lead Daily Scrums, Sprint Review, Planning and Retrospectives, Backlog Refinement, ensuring the commitments made are appropriate and uphold Scrum principles
Work with the Product Owner to understand the business priorities and items to be groomed in upcoming sprints
Support team building and development by utilizing the abilities and skills of individuals, which includes:

- empowering and supporting self-organization
- facilitating discussion and conflict resolution
- fostering a feedback culture

Management

- IT services
- Public sector

Manage clients close relationship on a daily communication
Perform clients requirements analysis
Provide support and responsive communication to end-users, developers, project managers and stakeholders
Participate in functional working groups and progress meetings
Tasks distribution and monitoring, activity reporting
Ability to participate in multilingual meetings and give presentations

Technical skills

- programming
- LMS, CMS

Web development (HTML, CSS, Javascript, jQuery, PHP)
Databases (MySQL, Access)
The + : Visual Basic, Drupal, Wordpress, Moodle, Confluence, JIRA

User Experience

- usability
- HCI

Activity analysis, benchmarking, audits, guidelines
Prototyping, users testing

Languages

French (native), English (fluent), German and Spanish (basic)

Certifications

Prince2 Practitioner, Professional Scrum Master I, Agile PM Foundation
Certified Professional for Requirements Engineering Agile Practitioner

RECENT EMPLOYMENT HISTORY

European Commission – **IT Manager / Scrum Master**

Sept 2014 – current

Management:

- acting as **Scrum Master** for two Development Teams
- monitoring L1 and L2 Support Teams solve support issues (+/- 100 p/w) and checking quality of work completed
- fostering adoption for **Agile mindset** and Scrum framework

Analyst:

- analyzing clients requests, setting **business and functional requirements**
- translating **conversations from technical to business** when liaising with stakeholders
- creating **User Stories**

Technical:

- **front-end programming** (HTML, CSS, Javascript) and administration for collaborative solutions: in-house web applications (10+), Confluence wikis (500+), WordPress blogs (20+)
 - providing insight, **guidance**, guidelines, **coaching** and training to stakeholders and end-users
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University of Cergy-Pontoise – **Learning Technologist**

Sept 2013 – Aug 2014

- **web development** (PHP, MySQL, HTML, CSS, Javascript, Moodle)
- **facilitating integration of technology** into teaching, learning and community building
- **providing daily advice** / help about how to find web resources of quality, to deal with social media, to benefit from some specific software, to master basic features on Office suite, to master our digital identity or personal branding
- implementing eLearning on various ways: courses **content digitalization**, LMS (Moodle) administration, online tutoring
- designing and achieving new ideas that **improve learning experience**, gathering feedback from students to improve their outcomes

Moreover, I took part in 3 MOOCs projects:

Goals: design + produce learning content and manage learners communities for the French MOOCs C2i

Steps: define syllabus and teaching scripting (theory, activities, assessment); select and edit multimedia resources; produce digital content: slideshows, screencasts, quiz

Outcome: during 8 weeks; these MOOCs get thousands of registered users and hundreds of active learners

Digital Art and Animation School Les Gobelins - **Business Information System Manager** April 2012 - June 2013

Managing and improving the Business Information System from both functional and technical approaches:

- **web development** (PHP, MySQL, HTML, CSS, Javascript, Drupal)
 - day-to-day maintenance and administration for the full BIS; managing and solving incidents
 - **detecting business needs** and translating them into functional requirements
 - upgrade third-party applications, deal with their vendor
 - fit with educational environment, customize and deliver specific digital resources and software to teachers and students
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EDUCATION

2nd year level PhD in Media and Communication

2008-2009

Université Paul Verlaine, Metz, France

Master 2 Ergonomics HCI - Université René Descartes, Paris, France

2004-2005

Master 1 Computer Sciences HCI - University of Limerick, Ireland

2003-2004

Bachelor Computer Sciences HCI - Université Paul Verlaine, Metz, France

2001-2003