

Nicolas CASEL

Freelance - nicocasel.net



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AREAS OF EXPERTISE

Analysis

Analyzing clients requests
Setting business and functional requirements
Translating conversations between business and technical sides
Documenting Epics, Features, User Stories

Technical skills

- Programming - Web development (HTML, CSS, Javascript, PHP)
- Databases - MySql, Access
- CMS - Drupal, Confluence, JIRA

Basic knowledge:
Visual Basic, WordPress, GitHub, Matomo

Agile

- Scrum Mentor and coach the team on Agile best practices, coupled with Agile ceremonies
- Kanban Remove blockers that prevent progress of the team, measuring sprint progress and leading sprint reviews and retrospectives
Organize and lead Daily Scrums, Sprint Review, Planning and Retrospectives, Backlog Refinement, ensuring the commitments made are appropriate and uphold Scrum principles
Work with the Product Owner to understand the business priorities and items to be groomed in upcoming sprints
Support team building and development by utilizing the abilities and skills of individuals, which includes:
 - empowering and supporting self-organization
 - facilitating discussion and conflict resolution
 - fostering a feedback culture

User Experience

- usability Activity analysis, benchmarking, audits, guidelines
- HCI Prototyping, users testing

Languages

French (native), English (fluent), German and Spanish (basic)

EMPLOYMENT HISTORY

European Commission - DG Devco (as freelance) - **Webmaster**

Since July 2019

Functional Analyst:

- analyzing end-users requests, setting **functional requirements**
- translating **conversations from business to technical** when liaising with end-users and developers
- writing **User Stories**

Web Administrator:

- front and programming (HTML, CSS, Javascript)
 - managing Drupal platform with 30,000 user accounts
 - performing data analytics (Matomo)
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Proximus (as freelance) – **Scrum Master**

March 2019 – June 2019

Scrum Master for the Identity and Access Management Team, composed by:
3 Product Owners, 5 analysts and 15 developers (split in 3 Scrum Teams)

On top of the regular Scrum Master responsibilities:

- dealing with Project Managers to ensure a smooth collaboration in a hybrid (Agile / Waterfall) organization
 - managing and reducing multiple dependencies with external teams
 - helping Scrum Teams to adopt SAFe practices
 - ensuring communication between the 3 Scrum Teams to avoid blocking technical issues and misalignment in deployments
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Proximus (via Altran Belgium) – **Scrum Master**

June 2018 – December 2018

Scrum Master in the BI domain (DataWarehouse) for two Teams (11 and 13 people):

- ensuring Teams adopt and customize Scrum framework to their needs
 - facilitating coordination between Teams with dependencies thanks to Scrum of Scrums
 - fostering use of Jira and Confluence software within the organization
 - coaching Product Owners, Business Requestors and BI Leads on their role and responsibilities
 - conducting Agile Lean Coffee sessions to share best practices with Scrum Masters and Agile Coaches within Proximus
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BNP Paribas Fortis (via Altran Belgium) – **Agile Coach**

Nov 2017 – May 2018

Agile Coach within the BNPPF Belgium IT division, composed by 15 Tribes and 200 Squads:

- providing **leadership** across programs, mentoring and coaching to teams, programs, portfolios and executives
 - implementing **Agile methodologies** from the ground up; and from the top down able to interact comfortable across C-Level, program managers; and down to delivery teams
 - coaching multiple teams in the **principles of Agile** and the practices of Scrum, Lean, Kanban, SAFe and Spotify
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European Commission – **Scrum Master / Functional Analyst**

Apr 2017 – Sept 2017

Scrum Master:

- acting as **Scrum Master** for two Development Teams
- fostering adoption for **Agile mindset** and Scrum framework

Analyst:

- analyzing clients requests, setting **business and functional requirements**

- translating **conversations from technical to business** when liaising with stakeholders
 - writing **User Stories**
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European Commission – **Web Developer / Technical Support**

Sept 2014 – Sept 2017

- **front and back-end programming** (HTML, CSS, Javascript, PHP, MySQL)
 - **administration for web solutions**: in-house web applications (10+), Confluence wikis (500+), WordPress blogs (20+), phpBB forums (20+), MediaWikis (+10)
 - providing insight, **guidance**, guidelines, **coaching** and training to stakeholders and end-users
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University of Cergy-Pontoise – **Learning Technologist**

Sept 2013 – Aug 2014

- **web development** (PHP, MySQL, HTML, CSS, Javascript, Moodle)
 - **facilitating integration of technology** into teaching, learning and community building
 - **providing daily advice** / help about how to find web resources of quality, to deal with social media, to benefit from some specific software, to master basic features on Office suite, to master our digital identity or personal branding
 - implementing eLearning on various ways: **MOOCs**, courses **content digitalization**, LMS (Moodle) administration, online tutoring
 - designing and achieving new ideas that **improve learning experience**, gathering feedback from students to improve their outcomes
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Digital Art and Animation School Les Gobelins - **Business Information System Manager** April 2012 - June 2013

Managing and improving the Business Information System from both functional and technical approaches:

- **web development** (PHP, MySQL, HTML, CSS, Javascript, Drupal)
 - **day-to-day maintenance and administration for the full BIS; managing and solving incidents**
 - **detecting business needs** and translating them into functional requirements
 - upgrade third-party applications, deal with their vendor
 - fit with educational environment, customize and deliver specific digital resources and software to teachers and students
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Micropole Institut – **Training and eLearning consultant**

Dec 2010 - March 2012

50-75% time: self-teaching, creating courses content and **delivering onsite corporate trainings**

25-50% time: consulting, administration and programming for elearning solutions:

- providing support and guidelines to LMS administrators, webmasters and end-users (online learners)
 - resolving bugs and adding features
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Web Consultant

Smart Agence

Jul 2010 – Sep 2010

Paris Area, France

- Technological watch, benchmarking
 - Business analysis with IT project management support
 - Support for bidding on request for proposal
 - Clients management (business services, public and private sectors)
 - User requirements analysis, technical documentation writing
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ICT manager

Secondary school Theodore Monod

Oct 2009 – May 2010

Villerupt

- Hardware and software management
 - Lecturer for ICT workshops
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PhD position

Université de Metz

Oct 2008 – Oct 2009

Metz Area, France

- Started thesis about "How learning occurs when playing video games".
 - Studied and wrote about learning theories, learning processes, cognition and game design
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Research Engineer

University of Luxembourg

Feb 2006 – Sep 2008

Luxembourg

e-Learning and web development

Goals: design, development and bench testing of a new Learning Management System

Steps: LMS cutting-edge research; system architecture and interfaces design; prototyping; development; user testing

Outcome: professors and students use the LMS as a complement to classroom courses; end-year examinations; 4 approved scientific publications

UX - Web Usability consultant

SQLI

Feb 2005 – Jul 2005

Paris Area, France

Consulting for usability and UX projects:

- usability and accessibility audits
 - benchmarking,
 - users / workers activity analysis
 - prototyping / mockups
 - users testing
 - study on methods to improve project management and make easier change process
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Databases engineer

Citibank

Aug 2004 – Sep 2004 Luxembourg

Design and development of tools enhancing user experience with databases

Web developer

Mikado

Feb 2004 – Jul 2004
Luxembourg

Full redesign of the Intranet and implementation of its CMS for the Fanuc Robotics multinational company

Databases engineer

Citibank
Jul 2003 – Aug 2003
Luxembourg

Design and development of tools enhancing user experience with databases

Databases engineer

Citibank
Aug 2002 – Sep 2002
Luxembourg

Design and development of tools enhancing user experience with databases

EDUCATION

2 nd year level PhD in Media and Communication Université Paul Verlaine, Metz, France	2008-2009
Master 2 Ergonomics HCI - Université René Descartes, Paris, France	2004-2005
Masters Computer Sciences HCI - University of Limerick, Ireland	2003-2004
Bachelor Computer Sciences HCI - Université Paul Verlaine, Metz, France	2001-2003

CERTIFICATIONS

Agile PM Foundation	May 2017
Six Sigma White Belt Aveta Business Institute http://www.sixsigmaonline.org/six-sigma-white-belt-training/	April 2017
Professional Scrum Master I scrum.org	March 2017
Certified Professional for Requirements Engineering - Agile Practitioner	February 2017
PRINCE2 Practitioner License 04085320-01-4JFK	December 2016
PRINCE2 Foundation License 04053495-01-KTGV	October 2016
Inbound Marketing License d847c1d179724466b77734919a1ccc83	August 2016

User Experience for the Web Open2Study https://www.open2study.com/courses/user-experience-for-the-web	July 2016
Drupal Site Building oak3 Academy	May 2016
PHP / MySQL oak3 Academy	April 2016
Growth Hacking - Outils et méthodes pour booster votre startup IonsiX https://courses.ionisx.com/courses/SupIntx/013-001-001/2014-SPRING/about	July 2014
Drupal 7 Orsys	March 2013
HTML5 CSS3 Orsys	March 2013